



February 7, 2020

This week, CARE reporting includes closed data through January 31, 2020. In the past 7 days, LASAN CARE teams have responded to 358 Illegal Dumping service requests and 1,115 Homeless Encampment cleanup service requests.

To date in January, LASAN CARE teams responded to 1,164 Illegal Dumping service requests and 4,533 Homeless Encampment cleanup service requests.

On August 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable at this time as we are still fine tuning our system.

